



Iowa Department of Human Services

Terry E. Branstad
Governor

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Lt. Governor

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Director

INFORMATIONAL LETTER NO.1530

DATE: August 4, 2015

TO: Iowa Medicaid Home and Community Based Services (HCBS) Providers, Targeted Case Managers, Case Managers, Care Coordinators, Service Workers, and Independent Support Brokers (ISB)

FROM: Iowa Department of Human Services (DHS), Iowa Medicaid Enterprise (IME)

RE: HCBS Waiver Consumer Choices Option (CCO) Training

The IME HCBS Quality Oversight Unit will conduct a web-based training session regarding the HCBS waiver self-direction program, Consumer Choices Option.

HCBS waiver service providers, case managers, care coordinators, targeted case managers, service workers, independent support brokers, members and their families will benefit from a general overview of the CCO program. Topics for this web-based training session will include Service Plans in the Individualized Services Information System (ISIS), Savings Plans, required trainings, and background checks.

The web-based training will be conducted on **August 13, 2015, from 2:00-3:00 p.m.** Reserve your seat now for the [Webinar](#)¹.

A frequently asked question (FAQ) document will be developed from questions received during the live presentation and posted on the [DHS website](#)² at a later date. The webinar will be recorded and available for training in the future.

Questions regarding this training opportunity should be directed to HCBSWaivers@dhs.state.ia.us.

¹ <https://attendee.gotowebinar.com/register/8490655657080717825>

² <http://dhs.iowa.gov/ime/Providers/tools-trainings-and-services/ATRegistration>